Georgia Power

Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

June 12, 2023

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing A Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for April 2023

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Report, reflecting data for April 2023. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Monthly Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

The Commission required single hard copy will be provided at a later date once the Alternative Electronic Filing Procedure policy has been discontinued.

If you have any questions, please call Cheryl Johnson at 404-506-6837.

Sincerely,

/s/ Kelley M. Balkcom

Kelley M. Balkcom
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

GEORGIA POWER COMPANY
DOCKET NO. 42516

PSC Monthly Bad Debt Report

BASIS FOR THE ASSERTION THAT THE INFORMATION SUBMITTED IS TRADE SECRET

As part of Georgia Power Company's 2019 Rate Case filed in Docket No. 42516, Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for April 2023. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PSC Monthly Bad Debt Report

		2020	2020	2020	2020	2020
ALL CUSTOMER CLASSES	**Definition**	**APR**	**MAY**	**JUNE**	**JULY**	**AUGUST**
Number of customers	Number of Customers - All Classes	2,603,894	2,609,476	2,613,933	2,616,668	2,620,192
Dollar amount billed	Revenue - Total Electric Service	$ 534,166,504	$ 546,449,772	$ 660,476,216	$ 777,186,872	$ 809,239,741
Total receipts	Sum of Payments	$ 618,076,819	$ 620,714,909	$ 658,237,393	$ 715,600,602	$ 854,564,450
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts	1,597	1,816	1,640	1,926	2,050
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts	$ 764,642	$ 751,775	$ 612,815	$ 746,196	$ 1,020,347
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise	9,915	10,364	10,536	7,745	8,038
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise	$ 1,473,385	$ 1,428,682	$ 1,202,473	$ 1,192,726	$ 868,859
Total number of accounts past due	Number of Accounts 30+ days in Arrears	485,341	452,738	433,925	372,173	367,082
30 - 60 days past due	Number of Accounts in 30-60 Day Arrears	482,495	448,843	429,328	368,827	365,112
60 - 90 days past due	Number of Accounts in 60-90 Day Arrears	152,201	164,851	171,448	95,257	40,708
90 - 120 days past due	Number of Accounts in 90-120 Day Arrears	29,442	72,952	91,061	52,974	11,915
120+ days past due	Number of Accounts in 120+ Days Arrears	4,636	18,461	43,375	30,930	8,116
30 - 60 days past due	Dollars of Accounts in 30-60 Day Arrears	$ 77,657,240	$ 64,989,060	$ 60,691,953	$ 58,509,902	$ 68,957,334
60 - 90 days past due	Dollars of Accounts in 60-90 Day Arrears	$ 19,621,261	$ 22,160,595	$ 20,586,753	$ 11,284,821	$ 5,390,060
90 - 120 days past due	Dollars of Accounts in 90-120 Day Arrears	$ 3,039,687	$ 8,955,213	$ 11,530,631	$ 6,170,155	$ 2,006,827
120+ days past due	Dollars of Accounts in 120+ Days Arrears	$ 1,539,164	$ 3,066,318	$ 7,607,774	$ 7,470,511	$ 3,565,776
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears	$ 101,857,351	$ 99,171,183	$ 100,417,113	$ 83,435,389	$ 79,919,995
Number of customers charged a late payment fee	Number of Accounts billed late payment charge	-	-	-	-	-
Dollar value of late payment fees charged	Dollars of Accounts billed late payment charge	$ -	$ -	$ -	$ -	$ -
Number of disconnection notices issued	Disconnect messages issued on bill	441,524	371,711	419,657	343,721	345,303
Number of installment payment plans (A) established	Installment payment plans established	-	-	27,689	56,371	29,646
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established	-	-	$ 16,190,126	$ 31,134,157	$ 16,030,123
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as sheltering in place	-	-	-	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers who self-identified as shelte	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-	-	111	1,126
Number of failed installment payment plans (A)	Count of installment payment plans recorded in bad debt	-	-	-	1	40
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment	-	-	-	15,223	24,929
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment	-	-	-	9,816	19,458
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	9,199	8,038	4,631	4,960	5,601
Net dollar value of accounts written off as uncollectible	Net Charge Off	$ 943,300	$ 669,781	$ 31,896	$ 91,020	$ 545,532
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay	250	258	426	2,523	4,287
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay	119	83	101	778	751

PSC Monthly Bad Debt Report

	2020	2020	2020	2020	2021	2021	2021	2021	2021	2021	2021
ALL CUSTOMER CLASSES	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,624,760	2,629,842	2,632,262	2,635,402	2,639,760	2,642,999	2,647,099	2,651,534	2,655,359	2,658,003	2,659,883
Dollar amount billed	$ 772,862,524	$ 599,803,112	$ 556,550,801	$ 604,370,234	$ 638,668,758	$ 610,583,476	$ 583,732,918	$ 545,186,814	$ 551,944,931	$ 694,858,754	$ 779,522,095
Total receipts	$ 897,365,337	$ 738,772,517	$ 643,583,179	$ 642,525,659	$ 735,453,276	$ 702,803,727	$ 716,661,954	$ 645,819,034	$ 647,315,217	$ 694,642,624	$ 797,823,999
Number of customers charged a security deposit for a new account	1,900	2,020	1,893	1,674	1,933	1,714	1,984	2,107	2,073	2,266	2,603
Dollar value of security deposits charged for a new account	$ 1,132,333	$ 987,462	$ 979,959	$ 1,172,230	$ 1,020,430	$ 1,160,680	$ 814,640	$ 876,368	$ 1,231,158	$ 1,373,429	$ 1,173,116
Number accounts that transferred a security deposit to a new premise	8,033	8,188	6,932	2,776	2,165	2,347	2,834	2,515	2,122	2,503	2,304
Dollar value of security deposits transferred to a new premise	$ 860,620	$ 1,052,141	$ 877,778	$ 574,605	$ 453,642	$ 490,955	$ 593,244	$ 527,376	$ 442,324	$ 523,203	$ 494,928
Total number of accounts past due	401,148	406,629	485,361	504,536	491,449	407,173	407,694	427,213	392,483	370,601	389,794
30 - 60 days past due	400,051	405,171	481,640	502,564	489,087	388,371	402,966	425,272	380,799	363,317	386,956
60 - 90 days past due	39,463	42,860	60,092	81,182	76,216	78,130	55,998	58,763	53,659	48,915	43,980
90 - 120 days past due	5,312	6,899	10,219	14,955	20,672	22,003	19,841	18,130	17,447	14,216	8,104
120+ days past due	1,962	1,800	2,875	5,216	6,938	11,079	11,663	11,042	9,273	8,137	4,180
30 - 60 days past due	$ 76,539,892	$ 71,035,897	$ 64,323,498	$ 65,132,288	$ 70,742,946	$ 56,607,877	$ 57,264,283	$ 59,996,814	$ 54,423,072	$ 48,822,981	$ 61,172,748
60 - 90 days past due	$ 5,115,119	$ 5,494,386	$ 7,059,995	$ 7,834,299	$ 7,656,268	$ 8,407,564	$ 5,675,507	$ 5,996,862	$ 5,331,877	$ 5,693,240	$ 3,814,528
90 - 120 days past due	$ 1,069,664	$ 1,035,598	$ 1,393,188	$ 1,942,832	$ 2,218,104	$ 2,300,183	$ 2,364,565	$ 2,500,231	$ 3,091,189	$ 2,600,253	$ 1,240,738
120+ days past due	$ 1,462,203	$ 1,029,419	$ 992,564	$ 1,631,965	$ 2,273,365	$ 3,106,975	$ 3,758,493	$ 4,163,327	$ 4,050,907	$ 4,266,857	$ 2,073,126
Total dollar value of accounts past due	$ 84,186,879	$ 78,595,301	$ 73,769,245	$ 76,541,383	$ 82,890,684	$ 70,422,599	$ 69,062,847	$ 72,657,234	$ 66,897,045	$ 61,383,332	$ 68,301,141
Number of customers charged a late payment fee	14,762	357,967	313,633	311,065	322,914	355,035	313,297	306,451	298,463	289,726	337,961
Dollar value of late payment fees charged	$ 53,994	$ 1,519,041	$ 1,187,544	$ 1,168,073	$ 1,247,064	$ 1,471,746	$ 1,268,950	$ 1,211,966	$ 1,244,455	$ 1,187,226	$ 1,389,258
Number of disconnection notices issued	389,268	393,772	398,517	393,480	383,729	407,460	370,498	352,129	355,316	345,822	365,703
Number of installment payment plans (A) established	21,781	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ 10,556,536	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	3,100	3,634	1,431	249
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477
Number of installment payment plans (A) billed in full	4,707	3,332	2,546	2,153	1,097	2,046	107,064	10,954	-	-	-
Number of failed installment payment plans (A)	364	1,375	1,445	2,297	1,193	1,458	1,273	912	812	629	352
Number of disconnections for nonpayment	18,633	20,313	17,215	18,062	17,308	18,790	19,979	17,099	18,387	20,838	21,393
Number of service reconnections after disconnection for nonpayment	14,806	16,727	13,569	13,077	11,488	13,350	15,101	13,240	14,796	15,481	15,484
Gross number of all accounts written off as uncollectible	9,505	11,173	8,816	8,045	8,446	7,415	8,505	8,359	7,396	6,754	6,601
Net dollar value of accounts written off as uncollectible	$ 2,384,465	$ 3,040,820	$ 1,222,478	$ 2,059,537	$ 1,763,256	$ 700,810	$ 957,583	$ 1,354,911	$ 1,448,371	$ 446,377	$ 802,300
Number of accounts from PrePay to Post Pay	501	168	157	291	423	255	548	279	143	354	435
Number of accounts from Post Pay to PrePay	1,624	1,686	1,790	1,855	1,307	1,552	1,306	961	721	587	1,720

PSC Monthly Bad Debt Report

	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022
ALL CUSTOMER CLASSES	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**
Number of customers	2,663,750	2,665,348	2,667,865	2,670,816	2,672,926	2,676,745	2,678,540	2,682,477	2,685,547	2,687,272	2,691,260
Dollar amount billed	$ 875,306,935	$ 816,211,094	$ 649,815,539	$ 606,122,421	$ 630,272,457	$ 663,591,955	$ 684,878,236	$ 614,523,769	$ 607,831,653	$ 673,415,639	$ 934,877,210
Total receipts	$ 889,016,100	$ 919,357,513	$ 835,254,511	$ 747,339,578	$ 688,310,972	$ 724,508,341	$ 769,599,088	$ 743,040,622	$ 724,526,636	$ 717,503,855	$ 825,872,201
Number of customers charged a security deposit for a new account	2,590	2,245	2,306	2,577	2,179	2,156	2,113	2,055	2,116	2,246	2,159
Dollar value of security deposits charged for a new account	$ 1,253,619	$ 1,106,860	$ 1,006,353	$ 1,121,963	$ 1,351,403	$ 873,990	$ 879,207	$ 803,652	$ 1,002,832	$ 970,819	$ 975,354
Number accounts that transferred a security deposit to a new premise	2,276	1,927	1,886	1,932	1,574	1,534	1,609	2,095	1,823	1,847	1,961
Dollar value of security deposits transferred to a new premise	$ 488,791	$ 412,272	$ 409,655	$ 441,150	$ 330,157	$ 333,763	$ 337,048	$ 420,835	$ 381,730	$ 379,604	$ 405,137
Total number of accounts past due	411,197	431,430	453,115	427,778	421,928	429,078	428,458	405,675	399,565	381,586	398,093
30 - 60 days past due	409,494	429,853	451,135	426,330	419,699	426,767	425,804	404,218	398,083	380,092	396,534
60 - 90 days past due	46,356	50,069	57,571	55,885	61,988	61,745	59,757	48,614	54,091	53,469	65,659
90 - 120 days past due	6,801	7,145	8,049	8,883	10,520	12,346	12,376	10,105	9,637	10,118	12,167
120+ days past due	2,349	2,330	2,444	2,574	3,165	4,079	4,813	4,205	4,062	3,601	4,010
30 - 60 days past due	$ 72,986,034	$ 82,511,792	$ 83,278,565	$ 65,380,967	$ 58,683,591	$ 69,299,269	$ 66,414,341	$ 66,767,359	$ 60,665,911	$ 54,925,953	$ 62,151,311
60 - 90 days past due	$ 4,186,483	$ 5,585,883	$ 6,278,163	$ 6,297,011	$ 5,841,149	$ 5,845,742	$ 5,497,110	$ 4,650,800	$ 5,982,194	$ 5,444,631	$ 7,049,264
90 - 120 days past due	$ 685,693	$ 799,392	$ 847,006	$ 1,192,887	$ 1,241,355	$ 1,340,176	$ 1,141,707	$ 969,156	$ 1,230,328	$ 1,204,302	$ 1,405,004
120+ days past due	$ 870,614	$ 768,303	$ 558,846	$ 600,430	$ 716,982	$ 1,033,968	$ 1,063,693	$ 976,625	$ 922,664	$ 917,555	$ 1,113,776
Total dollar value of accounts past due	$ 78,728,824	$ 89,665,371	$ 90,962,581	$ 73,471,295	$ 66,483,077	$ 77,519,156	$ 74,116,851	$ 73,363,941	$ 68,801,096	$ 62,492,441	$ 71,719,353
Number of customers charged a late payment fee	365,448	394,569	410,739	363,644	343,016	360,803	380,821	355,621	338,854	309,239	336,359
Dollar value of late payment fees charged	$ 1,505,937	$ 1,769,981	$ 1,879,837	$ 1,434,776	$ 1,282,933	$ 1,420,221	$ 1,482,269	$ 1,449,650	$ 1,386,109	$ 1,172,732	$ 1,356,722
Number of disconnection notices issued	379,666	399,056	418,048	405,666	395,114	395,088	403,361	379,850	380,385	373,458	380,814
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-	-	-	-	-
Number of failed installment payment plans (A)	545										
Number of disconnections for nonpayment	22,838	25,755	27,595	24,973	26,561	11,266	24,124	18,869	20,601	18,902	20,168
Number of service reconnections after disconnection for nonpayment	16,338	18,166	20,150	18,568	19,340	8,605	17,945	14,264	15,757	14,776	15,838
Gross number of all accounts written off as uncollectible	8,992	9,354	9,535	9,789	9,943	9,096	8,460	9,340	9,866	9,075	8,400
Net dollar value of accounts written off as uncollectible	$ 1,974,915	$ 2,348,585	$ 1,664,249	$ 1,858,673	$ 1,903,667	$ 1,436,410	$ 926,720	$ 1,075,562	$ 1,564,498	$ 1,482,307	$ 1,178,248
Number of accounts from PrePay to Post Pay	415	390	197	187	222	551	690	644	357	311	655
Number of accounts from Post Pay to PrePay	2,481	3,040	3,189	2,608	1,919	1,417	2,026	1,566	1,676	1,225	1,181

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022	2022	2023	2023	2023	2023
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**
Number of customers	2,693,769	2,697,837	2,700,953	2,704,609	2,708,441	2,712,780	2,716,089	2,719,185	2,723,390	2,726,952
Dollar amount billed	$ 1,071,532,870	$ 1,011,517,765	$ 945,429,949	$ 705,494,361	$ 624,952,565	$ 685,265,335	$ 759,090,217	$ 657,530,511	$ 613,217,812	REDACTED
Total receipts	$ 1,120,880,822	$ 1,097,074,546	$ 1,044,785,473	$ 935,528,684	$ 740,389,913	$ 726,800,945	$ 838,716,699	$ 790,682,631	$ 713,035,090	REDACTED
Number of customers charged a security deposit for a new account	2,184	2,146	2,025	2,101	1,903	1,736	1,947	1,745	1,994	1,729
Dollar value of security deposits charged for a new account	$ 1,138,631	$ 1,197,735	$ 801,072	$ 1,079,426	$ 832,168	$ 840,390	$ 720,118	$ 843,886	$ 805,639	$ 706,725
Number accounts that transferred a security deposit to a new premise	1,777	2,183	1,746	1,816	1,795	1,593	1,797	1,782	2,116	1,778
Dollar value of security deposits transferred to a new premise	$ 354,401	$ 455,137	$ 351,225	$ 366,694	$ 356,324	$ 306,382	$ 369,334	$ 340,257	$ 425,502	$ 346,880
Total number of accounts past due	430,465	449,574	455,303	435,535	339,279	429,243	398,821	398,328	354,728	374,952
30 - 60 days past due	428,478	447,479	453,530	430,025	322,807	427,317	396,950	395,688	353,139	373,090
60 - 90 days past due	61,161	64,758	67,393	68,408	70,331	71,383	65,204	59,276	43,065	53,845
90 - 120 days past due	13,254	13,282	12,572	12,479	15,072	17,131	17,636	14,424	10,718	10,300
120+ days past due	4,672	5,290	4,901	4,636	4,929	6,276	7,545	6,733	4,688	4,344
30 - 60 days past due	$ 84,661,369	$ 95,851,667	$ 89,118,869	$ 84,430,507	$ 51,919,816	$ 68,176,292	$ 67,699,183	$ 70,445,569	$ 53,389,237	$ 55,461,248
60 - 90 days past due	$ 6,594,669	$ 7,582,656	$ 9,381,115	$ 8,611,255	$ 9,494,013	$ 8,293,810	$ 7,906,695	$ 6,690,960	$ 5,721,712	$ 6,832,288
90 - 120 days past due	$ 2,002,089	$ 1,625,252	$ 1,775,403	$ 1,738,066	$ 2,105,244	$ 2,760,178	$ 2,571,176	$ 1,826,387	$ 1,211,772	$ 1,414,259
120+ days past due	$ 1,244,917	$ 1,397,777	$ 1,283,429	$ 1,394,766	$ 1,426,161	$ 2,127,349	$ 2,520,456	$ 2,364,253	$ 1,491,374	$ 1,400,455
Total dollar value of accounts past due	$ 94,503,044	$ 106,457,351	$ 101,558,815	$ 96,174,593	$ 64,945,234	$ 81,357,629	$ 80,697,510	$ 81,327,170	$ 61,814,095	$ 65,108,251
Number of customers charged a late payment fee	388,991	420,530	418,085	382,574	196,852	179,325	90,240	310,264	318,820	297,744
Dollar value of late payment fees charged	$ 1,770,405	$ 1,985,965	$ 1,972,148	$ 1,770,280	$ 850,571	$ 779,177	$ 483,159	$ 1,414,369	$ 1,403,719	$ 1,242,272
Number of disconnection notices issued	421,496	444,294	445,858	441,418	437,517	398,385	350,259	389,560	356,218	371,969
Number of installment payment plans (A) established	-	-	-	-	-	-	-			
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Number of installment payment plans (B) established	-	-	-	-	-	-	-			
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-			
Number of failed installment payment plans (A)										
Number of disconnections for nonpayment	20,594	27,604	29,648	26,488	26,756	19,154	16,537	19,871	18,976	14,368
Number of service reconnections after disconnection for nonpayment	15,926	20,570	22,464	20,657	22,275	15,723	11,441	13,991	13,982	10,437
Gross number of all accounts written off as uncollectible	7,647	9,998	11,766	12,227	12,040	10,333	9,539	8,710	10,149	10,206
Net dollar value of accounts written off as uncollectible	$ 1,100,484	$ 1,442,897	$ 2,063,243	$ 2,793,316	$ 2,675,387	$ 2,084,179	$ 1,573,753	$ 1,128,406	$ 1,538,215	$ 2,169,714
Number of accounts from PrePay to Post Pay	741	759	527	294	262	418	531	547	437	234
Number of accounts from Post Pay to PrePay	1,582	2,982	2,776	1,910	2,171	1,412	1,277	1,397	1,348	1,112

PSC Monthly Bad Debt Report

		2020	2020	2020
RESIDENTIAL CLASS ONLY	**Definition**	**APR**	**MAY**	**JUNE**
Number of customers	Number of Residential Customers	2,267,594	2,273,185	2,277,482
Dollar amount billed	Residential Revenue	$ 224,293,003	$ 232,222,139	$ 320,244,149
Total receipts	Residential Sum of Payments	$ 262,420,341	$ 269,081,270	$ 286,415,108
Number of customers charged a security deposit	Count of security deposits charged for new accounts	1,182	1,282	1,107
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts	$ 207,312	$ 233,730	$ 179,035
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise	8,470	9,406	4,907
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise	$ 1,058,482	$ 1,149,778	$ 548,717
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears	449,088	417,351	402,299
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears	446,793	413,915	398,225
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears	142,798	151,368	158,146
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears	26,763	67,110	82,782
120+ days past due	Number of Residential Accounts in 120+ Days Arrears	3,601	16,375	39,319
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears	$ 55,506,406	$ 46,264,658	$ 42,298,839
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears	$ 16,506,946	$ 16,768,584	$ 15,331,624
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears	$ 2,284,124	$ 7,349,937	$ 8,886,025
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears	$ 309,147	$ 1,658,821	$ 5,342,839
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears	$ 74,606,622	$ 72,041,998	$ 71,859,328
Number of customers charged a late payment fee	Number of Residential Accounts billed late payment charge	-	-	-
Dollar value of late payment fees charged	Dollars of Residential Accounts billed late payment charge	$ -	$ -	$ -
Number of disconnection notices issued	Number of Residential disconnect messages issued on bill	438,882	350,199	397,657
Number of installment payment plans (A) established	Number of Residential installment payment plans established	-	-	26,937
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established	$ -	$ -	$ 13,001,978
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-	-
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt	-	-	-
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment	-	-	-
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for nonpayment	-	-	-
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	8,831	7,684	4,473
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay	250	258	426
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay	119	83	101

PSC Monthly Bad Debt Report

	2020	2020	2020	2020	2020	2020	2021	2021	2021	2021	2021
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**
Number of customers	2,279,582	2,282,827	2,286,941	2,291,382	2,293,334	2,296,077	2,300,194	2,302,948	2,306,600	2,310,317	2,313,560
Dollar amount billed	$ 385,710,671	$ 401,084,269	$ 371,042,233	$ 241,878,777	$ 226,179,453	$ 271,249,044	$ 303,302,172	$ 279,461,049	$ 253,970,569	$ 226,593,617	$ 224,501,258
Total receipts	$ 340,383,734	$ 394,704,288	$ 410,546,643	$ 325,532,543	$ 280,224,306	$ 291,625,863	$ 336,829,441	$ 319,607,916	$ 324,572,023	$ 279,608,724	$ 273,749,289
Number of customers charged a security deposit	1,202	1,209	1,087	1,157	1,118	1,000	1,096	975	1,230	1,256	1,218
Dollar value of security deposits charged for a new account	$ 211,482	$ 258,582	$ 191,587	$ 197,936	$ 202,088	$ 186,155	$ 226,495	$ 174,445	$ 241,195	$ 202,592	$ 227,241
Number accounts that transferred a security deposit to a new premise	7,791	8,133	8,110	8,180	7,001	2,701	2,095	2,265	2,744	2,431	2,052
Dollar value of security deposits transferred to a new premise	$ 1,153,018	$ 1,151,531	$ 1,215,569	$ 1,270,596	$ 1,031,586	$ 544,295	$ 422,737	$ 454,979	$ 548,294	$ 495,341	$ 415,669
Total number of accounts past due	344,897	344,629	378,446	382,331	457,786	476,618	464,609	387,780	387,897	405,404	370,647
30 - 60 days past due	342,244	343,322	377,645	381,189	456,205	474,854	462,694	370,161	383,479	403,771	359,345
60 - 90 days past due	86,358	35,698	35,716	38,974	53,496	75,622	71,219	74,015	52,640	54,986	50,447
90 - 120 days past due	47,145	9,321	3,991	5,727	8,840	13,275	18,918	20,473	18,627	17,097	16,479
120+ days past due	26,861	6,185	1,266	1,267	2,325	4,529	6,207	10,314	10,980	10,565	8,935
30 - 60 days past due	$ 44,299,656	$ 52,738,351	$ 62,016,369	$ 57,278,640	$ 49,458,284	$ 49,229,306	$ 53,917,544	$ 47,619,232	$ 48,328,477	$ 46,985,796	$ 39,757,473
60 - 90 days past due	$ 7,592,993	$ 2,591,350	$ 2,964,284	$ 4,076,497	$ 5,341,116	$ 5,937,687	$ 5,386,875	$ 6,373,013	$ 4,653,639	$ 4,693,951	$ 4,037,274
90 - 120 days past due	$ 4,142,457	$ 619,961	$ 219,772	$ 531,143	$ 978,578	$ 1,521,239	$ 1,761,024	$ 1,850,813	$ 1,982,563	$ 2,136,579	$ 2,576,132
120+ days past due	$ 4,674,192	$ 1,172,817	$ 162,370	$ 167,789	$ 335,182	$ 851,511	$ 1,495,373	$ 2,290,357	$ 2,898,036	$ 3,446,417	$ 3,414,968
Total dollar value of accounts past due	$ 60,709,298	$ 57,122,479	$ 65,362,795	$ 62,054,068	$ 56,113,161	$ 57,539,743	$ 62,560,816	$ 58,133,414	$ 57,862,715	$ 57,262,743	$ 49,785,848
Number of customers charged a late payment fee	-	0	14,148	341,223	295,347	294,087	303,423	336,971	296,632	290,469	282,210
Dollar value of late payment fees charged	$ -	$ -	$ 45,829	$ 1,174,786	$ 851,776	$ 829,135	$ 908,367	$ 1,097,518	$ 950,661	$ 956,805	$ 892,291
Number of disconnection notices issued	325,173	328,179	371,821	377,588	381,279	376,649	366,525	389,465	354,206	336,070	338,995
Number of installment payment plans (A) established	54,627	28,762	21,423	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ 27,899,985	$ 13,413,590	$ 8,774,262	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	3,100	3,634
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,464,322	$ 1,720,813
Number of installment payment plans (A) billed in full	91	1,070	4,536	3,248	2,453	1,157	1,065	2,035	104,250	10,839	-
Number of failed installment payment plans (A)	1	38	358	1,320	1,399	2,208	1,145	1,367	1,256	1,020	781
Number of disconnections for nonpayment	13,640	22,210	16,727	18,513	15,897	16,343	15,233	16,858	17,965	15,179	16,706
Number of service reconnections after disconnection for nonpayment	8,881	17,454	13,213	15,067	12,460	11,805	10,143	11,992	13,639	11,900	13,557
Gross number of accounts written off as uncollectible	4,923	4,433	8,642	10,054	7,995	7,847	8,164	7,169	8,001	7,867	6,933
Number of accounts from PrePay to Post Pay	2,523	4,287	501	168	157	291	423	255	548	279	143
Number of accounts from Post Pay to PrePay	778	751	1,624	1,686	1,790	1,855	1,307	1,552	1,306	961	721

PSC Monthly Bad Debt Report

	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022
RESIDENTIAL CLASS ONLY	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**
Number of customers	2,315,579	2,317,209	2,320,810	2,322,328	2,324,842	2,327,258	2,329,283	2,333,036	2,334,252	2,337,847	2,340,488	2,341,972
Dollar amount billed	$ 321,746,685	$ 363,088,187	$ 397,837,549	$ 370,567,763	$ 250,185,889	$ 234,434,553	$ 267,894,785	$ 295,604,824	$ 312,353,342	$ 257,682,148	$ 240,577,229	$ 257,252,492
Total receipts	$ 301,149,374	$ 352,303,478	$ 391,088,178	$ 402,890,056	$ 343,728,355	$ 295,053,352	$ 287,026,623	$ 310,959,791	$ 347,702,969	$ 318,841,233	$ 285,706,509	$ 277,659,910
Number of customers charged a security deposit	1,416	1,749	1,723	1,465	1,527	1,741	1,428	1,408	1,350	1,313	1,402	1,457
Dollar value of security deposits charged for a new account	$ 262,329	$ 303,010	$ 272,524	$ 263,142	$ 259,748	$ 277,734	$ 225,513	$ 217,205	$ 209,371	$ 216,945	$ 236,682	$ 238,239
Number accounts that transferred a security deposit to a new premise	2,431	2,225	2,198	1,861	1,817	1,870	1,525	1,471	1,562	2,028	1,753	1,778
Dollar value of security deposits transferred to a new premise	$ 492,703	$ 448,060	$ 442,342	$ 377,459	$ 366,980	$ 380,110	$ 305,282	$ 299,710	$ 314,473	$ 398,989	$ 349,155	$ 351,969
Total number of accounts past due	348,643	367,609	388,506	405,596	426,845	403,520	395,102	401,781	403,195	382,574	376,464	359,590
30 - 60 days past due	341,705	365,248	387,137	404,353	425,309	402,253	393,138	399,821	401,170	381,372	375,255	358,415
60 - 90 days past due	44,779	40,007	42,584	45,793	53,268	51,989	56,924	56,466	55,134	44,777	49,592	49,084
90 - 120 days past due	13,162	6,852	5,670	6,014	6,923	7,787	9,126	10,725	10,964	8,850	8,506	8,958
120+ days past due	7,773	3,764	1,943	1,871	2,046	2,186	2,633	3,409	4,188	3,627	3,536	3,185
30 - 60 days past due	$ 36,562,903	$ 48,370,561	$ 57,317,886	$ 63,770,668	$ 65,372,848	$ 47,999,093	$ 43,647,028	$ 49,639,720	$ 52,905,055	$ 53,981,008	$ 45,837,254	$ 40,842,374
60 - 90 days past due	$ 3,046,559	$ 2,392,856	$ 2,930,365	$ 3,426,152	$ 4,359,281	$ 4,291,695	$ 4,016,738	$ 3,930,363	$ 4,089,827	$ 3,228,473	$ 3,804,882	$ 3,493,688
90 - 120 days past due	$ 1,322,547	$ 463,904	$ 315,870	$ 408,132	$ 515,807	$ 648,677	$ 728,498	$ 753,764	$ 750,697	$ 652,229	$ 610,612	$ 689,434
120+ days past due	$ 3,465,533	$ 1,456,078	$ 358,096	$ 258,826	$ 292,024	$ 320,460	$ 359,111	$ 511,721	$ 659,925	$ 591,864	$ 576,561	$ 526,901
Total dollar value of accounts past due	$ 44,397,543	$ 52,683,399	$ 60,922,217	$ 67,863,779	$ 70,539,961	$ 53,259,924	$ 48,751,373	$ 54,835,566	$ 58,405,505	$ 58,453,573	$ 50,829,308	$ 45,552,396
Number of customers charged a late payment fee	273,023	320,918	347,522	373,729	387,163	344,407	323,916	340,407	359,402	337,229	320,267	291,980
Dollar value of late payment fees charged	$ 839,193	$ 1,056,527	$ 1,197,286	$ 1,338,666	$ 1,371,451	$ 1,075,830	$ 978,024	$ 1,052,781	$ 1,144,397	$ 1,111,804	$ 980,844	$ 865,290
Number of disconnection notices issued	329,606	349,135	362,751	381,216	398,312	387,429	376,659	376,648	384,179	362,643	363,188	356,970
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	1,431	249	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ 1,072,505	$ 286,477	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-	-	-	-	-	-
Number of failed installment payment plans (A)	605	345	543									
Number of disconnections for nonpayment	19,124	19,381	20,746	23,156	25,301	22,715	24,684	9,445	22,284	17,201	18,967	17,375
Number of service reconnections after disconnection for nonpayment	14,297	14,204	14,931	16,735	18,624	17,305	18,279	7,247	16,470	12,910	14,491	13,591
Gross number of accounts written off as uncollectible	6,498	6,389	8,797	9,103	9,302	9,509	9,567	8,879	8,212	9,005	9,590	8,787
Number of accounts from PrePay to Post Pay	354	435	415	390	197	187	222	551	690	644	357	311
Number of accounts from Post Pay to PrePay	587	1,720	2,481	3,040	3,189	2,608	1,919	1,417	2,026	1,566	1,676	1,225

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022	2022	2022	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**
Number of customers	2,345,570	2,347,882	2,351,695	2,354,584	2,358,486	2,362,390	2,366,818	2,370,264	2,373,128	2,376,920	2,380,148
Dollar amount billed	$ 376,488,508	$ 429,788,616	$ 406,206,594	$ 377,578,776	$ 256,666,760	$ 237,740,594	$ 282,473,724	$ 328,835,998	$ 290,264,768	$ 259,837,816	REDACTED
Total receipts	$ 310,419,010	$ 407,618,480	$ 418,494,179	$ 426,328,565	$ 358,697,307	$ 305,845,940	$ 300,537,081	$ 345,267,132	$ 353,553,793	$ 310,192,413	REDACTED
Number of customers charged a security deposit	1,342	1,463	1,349	1,317	1,358	1,238	1,131	1,206	1,030	1,217	1,085
Dollar value of security deposits charged for a new account	$ 233,339	$ 257,141	$ 230,600	$ 232,442	$ 230,213	$ 203,983	$ 185,715	$ 189,561	$ 166,750	$ 208,439	$ 186,145
Number accounts that transferred a security deposit to a new premise	1,901	1,709	2,094	1,685	1,752	1,738	1,545	1,724	1,738	2,035	1,711
Dollar value of security deposits transferred to a new premise	$ 378,502	$ 323,636	$ 411,097	$ 322,128	$ 336,704	$ 328,439	$ 288,207	$ 330,124	$ 324,062	$ 376,592	$ 320,308
Total number of accounts past due	373,510	404,974	424,477	430,909	410,736	318,389	400,550	370,212	372,756	332,092	349,413
30 - 60 days past due	372,187	403,405	422,798	429,403	405,895	303,215	398,863	368,542	370,800	330,764	347,936
60 - 90 days past due	60,877	56,394	59,922	62,563	63,420	65,332	65,676	59,025	53,687	38,901	48,899
90 - 120 days past due	10,823	11,834	11,831	11,210	10,940	13,486	15,381	15,454	12,596	9,324	9,211
120+ days past due	3,544	4,142	4,685	4,305	3,983	4,292	5,504	6,580	5,875	4,055	3,794
30 - 60 days past due	$ 42,586,842	$ 59,562,322	$ 70,275,067	$ 69,992,841	$ 62,931,335	$ 36,760,898	$ 45,458,842	$ 46,466,311	$ 53,238,225	$ 39,904,209	$ 39,458,973
60 - 90 days past due	$ 4,850,162	$ 4,104,279	$ 5,261,084	$ 5,773,920	$ 5,843,185	$ 6,343,587	$ 5,613,911	$ 4,544,136	$ 4,255,892	$ 3,676,108	$ 3,987,621
90 - 120 days past due	$ 773,695	$ 881,557	$ 819,737	$ 873,605	$ 934,646	$ 1,179,753	$ 1,417,583	$ 1,196,469	$ 890,809	$ 697,423	$ 765,173
120+ days past due	$ 533,563	$ 615,181	$ 738,747	$ 634,761	$ 622,147	$ 743,969	$ 956,508	$ 1,155,020	$ 1,088,537	$ 692,797	$ 607,245
Total dollar value of accounts past due	$ 48,744,262	$ 65,163,338	$ 77,094,634	$ 77,275,127	$ 70,331,313	$ 45,028,207	$ 53,446,844	$ 53,361,937	$ 59,473,462	$ 44,970,537	$ 44,819,013
Number of customers charged a late payment fee	318,335	368,763	399,124	397,437	362,168	183,706	165,906	82,151	290,683	297,700	276,970
Dollar value of late payment fees charged	$ 945,337	$ 1,238,996	$ 1,462,543	$ 1,436,210	$ 1,269,761	$ 592,617	$ 533,471	$ 284,033	$ 978,355	$ 949,545	$ 837,405
Number of disconnection notices issued	363,221	402,741	424,446	427,018	422,219	415,622	377,241	329,938	369,350	338,016	352,464
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-			
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-			
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -			
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-	-			
Number of failed installment payment plans (A)											
Number of disconnections for nonpayment	18,335	18,518	24,891	27,173	24,274	24,581	17,662	14,832	17,803	17,051	12,925
Number of service reconnections after disconnection for nonpayment	14,428	14,287	18,434	20,498	18,865	20,488	14,549	10,208	12,420	12,487	9,390
Gross number of accounts written off as uncollectible	8,147	7,435	9,760	11,460	11,898	11,704	10,026	9,249	8,473	9,857	9,884
Number of accounts from PrePay to Post Pay	655	741	759	527	294	262	418	531	547	437	234
Number of accounts from Post Pay to PrePay	1,181	1,582	2,982	2,776	1,910	2,171	1,412	1,277	1,397	1,348	1,112